

**Agency: Banyule Support and Information Centre Inc.**

Street Address: Shop 1 / 101 Burgundy Street, Heidelberg 3084  
Postal Address: P O Box 602, Heidelberg 3084

Client phone: 9459 – 5959  
Admin phone: 9459 – 5432  
Fax: 9459 – 1859  
Email: [info@bansic.org.au](mailto:info@bansic.org.au)  
Website: [www.bansic.org.au](http://www.bansic.org.au)

**OPENING HOURS:**

Monday:10am – 4pm	Tuesday:10am – 4pm	Wednesday: 10am – 4pm	Thursday: 10am – 4pm
Friday : 10am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice	X	Counselling – Marriage	X	No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- Charities Christmas Card – (October-December)

**Agency: Bayside Community Information and Support Service  
– BayCISS Brighton**

Street Address: 104 Bay Street, Brighton 3186  
Postal Address: 12 Katoomba Street, East Hampton 3188

Client phone: 9596 7283  
Admin phone: 9596 7294  
Fax: 9596 7294  
Email: [bricab@hotmail.net.au](mailto:bricab@hotmail.net.au)

**OPENING HOURS:**

Monday: 10am – 1.30pm	Tuesday: 10am – 1.30pm	Wednesday: 10am – 1.30pm	Thursday: 10am – 1.30pm
Friday : 10am – 1.30pm CLOSED every 2 <sup>nd</sup> Friday	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	X
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**Agency: Bayside Community Information and Support Service  
– BayCISS Hampton East**

Street Address: 12 Katoomba Street, Hampton East 3188  
Postal Address: As above

Phone: 9555 – 6560 / 9555 - 9910  
Fax: 9555 – 9579  
Email: [baysis@hotmail.net.au](mailto:baysis@hotmail.net.au)

**OPENING HOURS:**

Monday: 9am – 5pm	Tuesday : 9am – 5pm Legal & counselling: 7pm – 9pm	Wednesday: 10am – 2pm	Thursday: 9am – 5pm
Friday : 10am – 2pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**Agency: Bayside Community Information and Support Service  
– BayCISS Sandringham**

Street Address: 31 Abbott Street, Sandringham 3191  
Postal Address: 12 Katoomba Street, Hampton East 3188

Phone: 9598- 0422  
Email: [sandycab@hotmail.net.au](mailto:sandycab@hotmail.net.au)

**OPENING HOURS:**

Monday:10am – 1pm	Tuesday: 10am – 1pm	Wednesday: 10am – 1pm	Thursday: 10am – 1pm
Friday : 10am – 1pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

## Agency: Box Hill Citizens' Advice Bureau

Street Address: Suite 1, Town Hall Hub, 27 Bank Street, Box Hill 3128  
Postal Address: As above

Client phone: 9285-4801  
Admin phone: 9285-4803  
Fax: 9285-4806  
Email: [boxhilla@alphalink.com.au](mailto:boxhilla@alphalink.com.au)

### OPENING HOURS:

Monday:9.30am – 4pm	Tuesday :9.30am – 4pm	Wednesday:9.30am – 4pm	Thursday:9.30am – 4pm
Friday : 9.30am – 4pm	Saturday:	Sunday:	

### SERVICES OFFERED: X

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**Agency: CAMCARE Inc. – Ashburton**

Street Address: 4 Y St, Ashburton 3147

Postal Address: As above

Phone: 9885 - 0366

Fax: 9885 - 0361

Email: [camash@camcare.org.au](mailto:camash@camcare.org.au)

Website: [www.camcare.org.au](http://www.camcare.org.au)

**OPENING HOURS:**

Monday :9am – 5pm	Tuesday: 9am – 5pm	Wednesday: 9am – 5pm	Thursday: 9am – 5pm
Friday:	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage	X	No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person	X	Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- In home Family Support Program
- Groups and projects with families schools and other agencies

**Agency: CAMCARE Inc. – Camberwell**

Street Address: 19 Fairholm Grove, Camberwell 3124

Postal Address: As above

Phone: 9882 – 2216

Fax: 9882 - 0758

Email: [camcare@camcare.org.au](mailto:camcare@camcare.org.au)

Website: [www.camcare.org.au](http://www.camcare.org.au)

**OPENING HOURS:**

Monday: 9am – 5pm	Tuesday: 9am – 5pm	Wednesday: 9am – 7pm	Thursday: 9am – 5pm
Friday: 9am – 5pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice		Counselling – Marriage	X	No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth	X	Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person	X	Tenancy Advice	
Counselling – Financial	X	Justice of the Peace	X	Volunteer Placement	X

**OTHER SERVICES:**

- ASIST training
- Groups and projects with families schools and other agencies

**Agency: CAMCARE Inc. - KEW**

Street Address: 1 Civic Drive, Kew 3101  
Postal Address: As above

Phone: 9853 – 5244  
Fax: 9853 - 2054  
Email: [camkew@camcare.org.au](mailto:camkew@camcare.org.au)  
Website: [www.camcare.org.au](http://www.camcare.org.au)

**OPENING HOURS:**

Monday: 9.30am – 4.30pm	Tuesday: CLOSED	Wednesday: 9.30am-4.30pm	Thursday: 9.30am -4.30pm
Friday: 9.30am – 4.30pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	
Counselling – Family		Independent Person	X	Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- Co-located counsellor, individual, relationship and family counselling

**Agency: Casey North Community Information & Support Service Inc.**

Street Address: Suite S1006, Overland Drive, Fountain Gate 3805  
 Postal Address: As above

Client phone: 9705 6699  
 Admin phone: 9705 6791  
 Fax: 9705 6794  
 Email: [cncis@vicnet.net.au](mailto:cncis@vicnet.net.au)  
 Website: [www.vicnet.net.au/~cncis](http://www.vicnet.net.au/~cncis)

**OPENING HOURS:**

Monday: 9.30am – 4.30pm	Tuesday: 9.30am – 4.30pm	Wednesday: 12.00 – 7pm	Thursday: 9.30am – 4.30pm
Friday :9.30am – 4.30pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice	X	Counselling – Marriage	X	No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth	X	Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**Agency: Chelsea Community Support Services Inc**

Street Address: 1 Chelsea Road, Chelsea 3196  
 Postal Address: As above

Client phone: 9772 - 8939  
 Admin phone: 9772 – 8929  
 TTY phone: 9772 - 8929  
 Fax: 9776 - 0482  
 Email: [manager@pacific.net.au](mailto:manager@pacific.net.au)  
 Website: <http://home.pacific.net.au/~chelciss/index.htm>

**OPENING HOURS:**

Monday: 9.30 – 3.30	Tuesday: 9.30 – 3.30	Wednesday: 9.30 – 3.30	Thursday: 9.30 – 3.30
Friday : 9.30 – 3.30	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth	X	Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace	X	Volunteer Placement	X

**OTHER SERVICES:**

- Housing Support (Hanover Southern) - Tuesday morning by appointment only

**Agency: Cobram Citizens Advice Bureau Inc.**

Street Address: 16 Hay Avenue, Cobram 3644

Postal Address: P O Box 363, Cobram 3644

Phone: 5872 - 2552

Fax: 5872 - 2555

**OPENING HOURS:**

Monday:10am – 2pm	Tuesday:10am – 3pm	Wednesday: 10am – 2pm	Thursday: 10am – 2pm
Friday : 10am – 2pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation	**	Counselling – General	X	Legal Advice	**
Budget Advice		Counselling – Marriage	**	No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	**
Counselling – Crisis		Emergency Relief	X	Tax Help	**
Counselling – Family	**	Independent Person		Tenancy Advice	
Counselling – Financial	**	Justice of the Peace	**	Volunteer Placement	X

\*\* Referral

**Agency: Coburg Community Information Centre Inc.**

Street Address: Shop Front / 91 Bell Street, Coburg 3058  
Postal Address: PO Box 282 - Victoria Street Mall, Coburg 3058

Client phone: 9350 - 3737  
Admin phone: 9350-6386  
Fax: 9350 6386  
Email: [ccic@pacific.net.au](mailto:ccic@pacific.net.au)

**OPENING HOURS:**

Monday: 10am – 2.30pm	Tuesday: 10am – 2.30pm	Wednesday: CLOSED	Thursday: 10am – 2.30pm
Friday: CLOSED	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	

**Agency: Community Information Centre Hobsons Bay Inc.**

Street Address: 5 Sargood Street, Altona 3018  
 Postal Address: P O Box 78, Altona 3018

Client phone: 9398-5377  
 Admin phone: 9398-5207  
 Fax: 9398 5377  
 Email: [hbcic@commander360.com](mailto:hbcic@commander360.com)

**OPENING HOURS:**

Monday: 10am – 3pm	Tuesday: 10am – 3pm	Wednesday: 10am – 3pm	Thursday: 10am – 3pm (fortnightly) 6 – 8pm
Friday :10am – 3pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice		Counselling – Marriage	X	No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis	X	Emergency Relief		Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**Agency: Community Information Diamond Valley Inc.**

Street Address: Shop 201, Level 2, Greensborough Plaza, Main Road,  
Greensborough 3088

Postal Address: As above

Phone: 9435 – 8282

Fax: 9432 - 4147

Email: [cidv@cidv.org.au](mailto:cidv@cidv.org.au)

Website: <http://www.cidv.org.au>

**OPENING HOURS:**

Monday: 9.30 – 4.30	Tuesday: 9.30 – 4.30	Wednesday: 9.30 – 4.30	Thursday: 9.30 – 4.30 Legal: 6pm – 7pm
Friday: 9.30 – 4.30	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation	X	Counselling – General	X	Legal Advice	X
Budget Advice	X	Counselling – Relationship	X	No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	X
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- CPA Accountancy Advice
- Free internet & email access
- Greensborough Community Market (every Sunday)
- Speakers for groups available on request

**Agency: Community Information Glen Eira Inc.**

Street Address: 1134 Glenhuntly Road, Glen Huntly 3163  
Postal Address: As above

Client phone: 9571 - 7644  
Fax: 9571 - 7933  
Email: [communityinfo@gleneira.vic.gov.au](mailto:communityinfo@gleneira.vic.gov.au)

**OPENING HOURS:**

Monday: 9.30am – 4pm	Tuesday: 9.30am – 4pm	Wednesday: 9.30am – 4pm	Thursday: 9.30am – 4pm
Friday : 9.30am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- Hanover Southern (accommodation) co-located 1/2 day per week
- Social Support & Monitoring Service

**Agency: Cranbourne Information & Support Service Inc.**

Street Address: 156A Sladen Street, Cranbourne 3977  
Postal Address: P O Box 5263, Cranbourne 3977

Client phone: 5996 - 3333  
Admin phone: 5996 - 7586  
Fax: 5996 - 3608  
Email: [ciss@vicnet.net.au](mailto:ciss@vicnet.net.au)  
Website: [www.vicnet.net.au/~ciss](http://www.vicnet.net.au/~ciss)

**OPENING HOURS:**

Monday: 9.30am –4pm	Tuesday:9.30am – 4pm	Wednesday: 9.30am-4pm	Thursday: 9.30am-3pm
Friday : 9.30am -4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage	X	No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	X
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	

**OTHER SERVICES:**

- Share Accommodation Register
- Outreach Information Service

**Agency: Dandenong Community Advisory Bureau Inc.**

Street Address: 186 Foster St East, Dandenong 3175

Postal Address: As above

Phone: 9791 – 8344 / 9791-8366

Fax: 9792 - 1111

Email: [dandcab@vicnet.net.au](mailto:dandcab@vicnet.net.au)

**OPENING HOURS:**

Monday:9.30am-4.30pm	Tuesday: 9.30am-4.30pm	Wednesday: 9.30am-4.30pm	Thursday: 9.30am-4.30pm
Friday: 9.30am-4.30pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**Co-located Agencies :**

- Cambodian Community Welfare Centre Inc
- Centre for Philippine Concerns Australia – Victoria
- Disability Resources Centre
- Ethnic communities Council of the South East
- Good Shepherd Financial Counselling service
- Serbian Welfare Association of Victoria Inc
- South Eastern Volunteer Resource Service
- Springvale Community Aid & Advice Bureau – Financial Counselling Service

**Agency: Doncaster Community Care & Counselling Centre Inc.**

Street Address: 8 Montgomery Street, East Doncaster 3109  
 Postal Address: As above

Phone: 9841 4215  
 Fax: 9841 4281  
 Email: [doncare@doncare.org.au](mailto:doncare@doncare.org.au)  
 Website: [www.doncare.org.au](http://www.doncare.org.au)

**OPENING HOURS:**

Monday:9am – 9pm	Tuesday:9am – 5pm	Wednesday: 9am – 9pm	Thursday: 9am – 9pm
Friday : 9am – 1pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage	X	No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth	X	Social Worker	X
Counselling – Crisis	X	Emergency Relief	x	Tax Help	
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- Social Support for Seniors
- Family Support Services
- Opportunity Shops
- Family Violence Program
- Volunteer Recruitment and Referral – Volunteering in Manningham

**Agency: East Burwood Centre Inc.**

Street Address: 220 Burwood Highway, East Burwood 3151

Postal Address: As above

Phone: 9803 3400

Fax: 9803 3233

Email: [ebcentre@bigpond.net.au](mailto:ebcentre@bigpond.net.au)

**OPENING HOURS:**

Monday: 9.30am – 4pm	Tuesday :9.30am – 4pm	Wednesday:9.30am – 4pm	Thursday: 9.30am – 4pm
Friday : 9.30am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage	X	No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth	X	Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	

**OTHER SERVICES:**

- Aged Care planned activity groups
- General Interest groups: Embroidery, Gentle exercise, Computer course for beginners

**Agency: Essendon Citizens Advice Bureau Inc.**

Street Address: 1 Pascoe Vale Rd, Moonee Ponds 3039  
Postal Address: P O Box 714, Moonee Ponds 3039

Client phone: 9370 4533  
Admin phone: 9372 0835  
Fax: 9375 1694  
Email: [ecab@bigpond.com](mailto:ecab@bigpond.com)

**OPENING HOURS:**

Monday: 10am – 3pm	Tuesday: 10am – 3pm	Wednesday: 10am – 3pm	Thursday: 10am – 3pm
Friday : 10am – 3pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	

**Agency: Frankston Community Support & Information Centre Inc.**

Street Address: 68 Playne Street, Frankston 3199  
Postal Address: As above

Client phone: 9768 – 1600  
Fax: 9781 – 4780  
Email: [fcsic@frankston.net](mailto:fcsic@frankston.net)  
Website: <http://www.frankston.net>

**OPENING HOURS:**

Monday: 9am – 4pm	Tuesday: 9am – 4pm	Wednesday: 9am – 4pm	Thursday: 1am-4pm
Friday : 9am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	

**OTHER SERVICES:**

- Crisis Intervention

**VISITING SERVICES:**

- Financial counselling provided by South East Water / Good Shepherd Financial Counselling Service for people in debt (Mon – Fri)

**Agency: Glenroy Community Information Centre Inc.**

Street Address: 7 Belair Avenue, Glenroy 3046  
 Postal Address: P O Box 50, Glenroy 3046

Phone: 9306 0555:  
 Fax: 9306 6982  
 Email: [gcticadmin@iprimus.com.au](mailto:gcticadmin@iprimus.com.au)

**OPENING HOURS:**

Monday: 10am – 3pm	Tuesday: 10am – 3pm	Wednesday: 10am – 3pm	Thursday: 10am – 3pm
Friday:	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person	X	Tenancy Advice	
Counselling – Financial		Justice of the Peace	X	Volunteer Placement	

**Agency: Goulburn Valley Community Care Inc.**

Street Address: 399 Wyndham Street, Shepparton 3630  
Postal Address: As above

Client phone: 5823- 3244  
Admin phone: 5823 - 3200  
Fax: 5823 - 3299  
Email: [cc@gvchs.com.au](mailto:cc@gvchs.com.au)  
Website: [www.gvchs.com.au](http://www.gvchs.com.au)

**OPENING HOURS:**

Monday: 9am – 4pm	Tuesday: 9am – 4pm	Wednesday: 9am – 4pm	Thursday: 9am – 4pm
Friday : 9am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis	X	Emergency Relief		Tax Help	
Counselling – Family	X	Independent Person		Tenancy Advice	X
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**Agency: Hastings Community Information & Support Centre Inc.**

Street Address: 30 King Street, Hastings 3915  
 Postal Address: As above

Phone: 5979 - 2762  
 Fax: 5979 - 4886  
 Email: [cisc@hastingscentre.org.au](mailto:cisc@hastingscentre.org.au)  
 Website: [www.hastingscentre.org.au](http://www.hastingscentre.org.au)

**OPENING HOURS:**

Monday: 10am – 4pm	Tuesday: 10am – 4pm	Wednesday: 10am – 4pm	Thursday: 10am – 4pm
Friday : 10am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation	X	Counselling – General		Legal Advice	X
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- Shared Accommodation Register
- White Goods Loan Service
- Extended Tax Help

**Agency: Information Warrandyte Inc.**

Street Address: Cnr Webb & Yarra Streets, Warrandyte 3113  
Postal Address: As above

Phone: 9844 3082  
Fax: 9844 2212  
Email: [informwarrandyte@bigpond.com](mailto:informwarrandyte@bigpond.com)

**OPENING HOURS:**

Monday: 10am – 4pm	Tuesday: 10am – 4pm	Wednesday: 10am – 4pm	Thursday: 10am – 4pm
Friday : 10am – 4pm	Saturday:	Sunday: 12.30pm – 3.30pm	

**SERVICES OFFERED:** X

Accommodation		Counselling – General	Legal Advice	**
Budget Advice		Counselling – Marriage	No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth	Social Worker	
Counselling – Crisis		Emergency Relief	Tax Help	X
Counselling – Family		Independent Person	Tenancy Advice	
Counselling – Financial		Justice of the Peace	Volunteer Placement	

\*\* Legal Advice / Referral

**Agency: Knox Infolink Inc.**

Street Address: 136 Boronia Road, Boronia 3155  
Postal Address: As above

Phone: 9761 1325  
TTY phone: 9761 1876  
Fax: 9762 9549  
Email: [info@knoxinfolink.org.au](mailto:info@knoxinfolink.org.au)  
Website: [www.knoxinfolink.org.au](http://www.knoxinfolink.org.au)

**OPENING HOURS:**

Monday:10am-3.15pm	Tuesday: 10am-3.15pm	Wednesday: 10am-3.15pm	Thursday: 10am-3.15pm
Friday : 10am-3.30pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- School Assistance

**Agency: Lilydale & District Community Information Centre Inc.**

Street Address: 214 Main Street, Lilydale 3140  
 Postal Address: PO Box 350, Lilydale 3140

Client phone: 9735 1311  
 Admin phone: 9735 2358  
 Email: [info@bigpond.com](mailto:info@bigpond.com)

**OPENING HOURS:**

Monday: 10am – 3pm	Tuesday: 10am – 12.30pm	Wednesday: 10am – 3pm	Thursday: 10am – 12.30pm
Friday : 10am – 3pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace	X	Volunteer Placement	

## Agency: Living Learning Inc

Street Address: 6B, Henry Street, Pakenham 3810  
Postal Address: P O Box 457, Pakenham 3810

Phone: 5941 2389  
Fax: 5941 2326  
Email: [llinc@llinc.com.au](mailto:llinc@llinc.com.au)  
Website: [www.llinc.com.au](http://www.llinc.com.au)

### OPENING HOURS:

Monday: 9am – 4pm	Tuesday: 9am – 4pm	Wednesday: 9am – 4pm	Thursday: 9am – 4pm
Friday : 9am – 4pm	Saturday:	Sunday:	

### SERVICES OFFERED: X

Accommodation		Counselling – General		Legal Advice	X
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling – Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	X
Counselling – Financial		Justice of the Peace	X	Volunteer Placement	X

**Agency: Maroondah Citizens Advice Bureau Inc. - Croydon**

Street Address: 214 Mt. Dandenong Road, Croydon 3136

Postal Address: As above

Phone: 9725 - 7920

Fax: 9723 - 4450

Email: [mcabcroydon@aanet.com.au](mailto:mcabcroydon@aanet.com.au)

**OPENING HOURS:**

Monday: 9.30am – 4pm	Tuesday: 9.30am – 4pm	Wednesday: 9.30am – 4pm	Thursday: 9.30am – 4pm
Friday : 9.30am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling – Youth	X	Social Worker	
Counselling – Crisis		Emergency Relief		Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	X
Counselling – Financial		Justice of the Peace	X	Volunteer Placement	X

**Agency: Maroondah Citizens Advice Bureau Inc. - Ringwood**

Street Address: 4 Melbourne Place, Ringwood 3134  
 Postal Address: As above

Client phone: 9870 3233  
 Admin phone: 9879 2724  
 Fax: 9879 2724  
 Email: [mcabringwood@aanet.com.au](mailto:mcabringwood@aanet.com.au)

**OPENING HOURS:**

Monday: 9.30am – 4pm	Tuesday: 9.30am – 4pm	Wednesday: 9.30am – 4pm	Thursday: 10am – 2pm
Friday : 10am – 2pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth	X	Social Worker	
Counselling – Crisis		Emergency Relief		Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	X
Counselling – Financial		Justice of the Peace	X	Volunteer Placement	X

**Agency: Maryborough Community Information Centre Inc.**

Street Address: 91 Nolan Street, Maryborough 3465

Postal Address: As above

Phone: 5461 - 2643

Fax: 5461 - 5027

Email: [marycic@bigpond.com](mailto:marycic@bigpond.com)

**OPENING HOURS:**

Monday: 9am – 3.30pm	Tuesday: 9am – 3.30pm	Wednesday: 9am – 3.30pm	Thursday: 9am – 3.30pm
Friday : 9am – 3.30pm	Saturday: 10am – 12 noon	Sunday:	

**SERVICES OFFERED: X**

Accommodation	X	Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief		Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	X
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- Computer Tuition
- Letters, photocopying etc.

**Agency: Mentone Community Assistance & Information Bureau**

Street Address: 36 Florence Street, Mentone 3194

Postal Address: P O Box 219, Mentone 3194

Phone : 9583 – 8233 / 9583 - 2436

Fax: 9585 - 8621

Email: [mcabic@bigpond.net.au](mailto:mcabic@bigpond.net.au)

**OPENING HOURS:**

Monday: 10am – 4pm	Tuesday: 10am – 4pm	Wednesday: 10am – 4pm	Thursday: 10am – 1pm
Friday : 10am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	X
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	

**Agency: Monash Oakleigh Community Support & Information Service Inc.**

Street Address: 25 Downing Street, Oakleigh 3166

Postal Address: As above

Phone: 9568 - 4533

Fax: 9568 - 4427

Email: [monoakci@vicnet.net.au](mailto:monoakci@vicnet.net.au)

**OPENING HOURS:**

Monday: 10am – 4pm	Tuesday: 10am – 4pm	Wednesday: 10am – 4pm	Thursday: 10am – 4pm
Friday : 10am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General		Legal Advice	
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace	X	Volunteer Placement	

**OTHER SERVICES:**

- Op-shop

**Agency: Monash Waverley Community Information & Support Inc.**

Street Address: 6 Holskamp Street, Mount Waverley 3149

Postal Address: P O Box 2038, Mount Waverley 3149

Phone: 9807 – 9844 / 9807 - 5996

Fax: 9807 - 0278

Email: [wavcis@vicnet.net.au](mailto:wavcis@vicnet.net.au)

**OPENING HOURS:**

Monday: 9.30am-3.30pm	Tuesday: 9.30am-3.30pm	Wednesday: 9.30am-3.30pm	Thursday: 9.30am-3.30pm
Friday : 9.30am-3.30pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General		Legal Advice	
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	X
Counselling – Financial		Justice of the Peace		Volunteer Placement	

**OTHER SERVICES:**

- Charity Xmas Cards

**Agency: Mornington Community Information & Support Centre Inc.**

Street Address: 320 Main Street, Mornington 3931

Postal Address: As above

Phone: 5975 1644

Fax: 5975 3423

Email: [manager@mcisc.org.au](mailto:manager@mcisc.org.au)

Website: [www.morninfo.org.au](http://www.morninfo.org.au)

**OPENING HOURS:**

Monday: 9am – 5pm	Tuesday: 9am – 5pm	Wednesday: 9am – 5pm	Thursday: 9am – 5pm
Friday : 9am – 5pm	Saturday: 9am - 5pm TOURISM	Sunday: 9am – 5pm TOURISM	

**SERVICES OFFERED: X**

Accommodation		Counselling – General		Legal Advice	X
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	

**OTHER SERVICES:**

- Sharps – Needle Exchange
- Charity Christmas Cards

**Agency: Mt Alexander Community Information Centre Inc.**

Street Address: Faulder Watson Hall, 206 Barker St, Castlemaine 3450  
 Postal Address: P O Box 239, Castlemaine 3450

Phone: 5472 - 2688  
 Email: cic@vic.chariot.net.au

**OPENING HOURS:**

Monday: 10am – 3pm	Tuesday: 10am – 3pm	Wednesday: 10am – 3pm	Thursday: 10am – 3pm
Friday : 10am – 3pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation	**	Counselling – General	**	Legal Advice	**
Budget Advice		Counselling – Marriage	**	No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth	**	Social Worker	**
Counselling – Crisis	**	Emergency Relief		Tax Help	X
Counselling – Family	**	Independent Person		Tenancy Advice	**
Counselling – Financial	**	Justice of the Peace		Volunteer Placement	**

\*\* Referral

**Agency: Northcote Community Information & Support Service Inc.**

Street Address: 185-187 High Street, Northcote 3070

Postal Address: As above

Client phone: 9489 - 4999

Fax: 9489 - 4299

Email: [nciss@optusnet.com.au](mailto:nciss@optusnet.com.au)

Website: <http://members.optusnet.com.au/~nciss/>

**OPENING HOURS:**

Monday: 10am – 4pm	Tuesday: 10am – 4pm	Wednesday: Office closed	Thursday: 10am – 4pm
Friday : 10am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice		Counselling – Marriage	X	No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth	X	Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- Step-Up Loans – by appointment

**Agency: Northcote Community Information & Support Service Inc. (Preston Site)**

Street Address: 287 High St, Preston 3072  
 Postal Address: 185 – 186 High St, Northcote 3070  
 Client phone: 9495 0122  
 Admin phone: 9495 1087 / 1089  
 Fax: 9495 0022  
 Email: [nciss@optusnet.com.au](mailto:nciss@optusnet.com.au)  
 Website: <http://members.optusnet.com.au/~nciss/>

**OPENING HOURS:**

Monday: 10am – 4pm	Tuesday: 10am – 1pm	Wednesday: 10am – 4pm	Thursday: 12pm – 4pm
Friday : 10am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice		Counselling – Marriage	X	No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth	X	Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family	X	Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	X

**OTHER SERVICES:**

- Step-Up Loans – by appointment
- Volunteer Resource Service

**Agency: Port Phillip Community Group Inc. – Port Melbourne**

Street Address: Liardet Community Centre, Liardet Street, Port Melbourne 3207  
 Postal Address: As above  
 Phone: 9209 - 6350  
 Fax: 9646 - 0801  
 Email: [portmelbourne@ppcg.org.au](mailto:portmelbourne@ppcg.org.au)  
 Website: <http://www.ppcg.org.au>

**OPENING HOURS:**

Monday: 1pm - 5pm	Tuesday: 1pm – 5pm	Wednesday: 1 - 5pm	Thursday: 1 – 5pm
Friday: 1pm – 5pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**Agency: Port Phillip Community Group Inc. – South Melbourne**

Street Address: 222 Bank Street, South Melbourne 3205

Postal Address: As above

Phone: 9209 - 6360

Fax: 9645 - 7629

Email: [southport@ppcg.org.au](mailto:southport@ppcg.org.au)

Website: <http://www.ppcg.org.au>

**OPENING HOURS:**

Monday: 9am – 5pm	Tuesday: 9am – 5pm	Wednesday: 9am – 5pm	Thursday: 9am – 5pm
Friday: 9am – 5pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**Agency: Port Phillip Community Group Inc. – St Kilda**

Street Address: 161 Chapel Street, St Kilda 3182  
 Postal Address: As above

Phone: 9534 0777  
 Fax: 9525 5704  
 Email: [info@ppcg.org.au](mailto:info@ppcg.org.au)  
 Website: <http://www.ppcg.org.au>

**OPENING HOURS:**

Monday: 9.30am-1pm 2pm-5pm	Tuesday: 9.30am-1pm 2pm-5pm	Wednesday: 9.30am-1pm 2pm-5pm	Thursday: 1pm – 5pm
Friday: 9.30am-1pm 2pm – 5pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General	X	Legal Advice	
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace		Volunteer Placement	X

**Agency: Prahran Citizens Advice Bureau Inc.**

Street Address: Prahran Town Hall, 225-227 Chapel Street  
Prahran 3181

Postal Address: P O Box 466, Prahran 3181

Phone: 9510 - 2477

Fax: 9510 - 2477

Email: [prancab@vicnet.net.au](mailto:prancab@vicnet.net.au)

**OPENING HOURS:**

Monday:10.30am- 3pm (FLS) 6.30pm – 8pm	Tuesday:10.30am – 3pm	Wednesday: 10.30am – 3pm	Thursday: 10.30am – 3pm (FLS) 6.30pm – 8pm
Friday: 10.30am – 3pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General		Legal Advice	X
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	

**Agency: South Gippsland Citizens Advice Bureau Inc.**

Street Address: Memorial Hall Complex, Michael Place, Leongatha 3953  
Postal Address: P O Box 250, Leongatha 3953

Phone: 5662 - 2111  
Fax: 5662 - 2001  
Email: [cab@dcsi.net.au](mailto:cab@dcsi.net.au)  
Website: [www.sgcab.org.au](http://www.sgcab.org.au)

**OPENING HOURS:**

Monday: 10am – 4pm	Tuesday: 10am – 4pm	Wednesday: 10am – 4pm	Thursday: 10am – 4pm
Friday : 10am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Accommodation		Counselling – General	Legal Advice	X
Budget Advice		Counselling – Marriage	No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth	Social Worker	
Counselling – Crisis		Emergency Relief	Tax Help	X
Counselling – Family		Independent Person	Tenancy Advice	
Counselling – Financial		Justice of the Peace	Volunteer Placement	X

**OTHER SERVICES:**

- Centrelink Agency
- Charity Christmas Cards

**Agency: Southern Peninsula Community Support & Information Centre Inc.**

Street Address: 878 Pt. Nepean Road, Rosebud 3939

Postal Address: P O Box 91, Rosebud 3939

Phone: 5986 - 1285

Fax: 5982 - 2601

Email: [spsic@nex.net.au](mailto:spsic@nex.net.au)

Manager's email: [spsicmanager@vic.chariot.net.au](mailto:spsicmanager@vic.chariot.net.au)

**OPENING HOURS:**

Monday: 9.30am - 3.30pm	Tuesday: 9.30am – 3.30pm	Wednesday: 9.30am – 3.30pm	Thursday: 9.30am – 3.30pm
Friday : 9.30am – 3.30pm	Saturday:	Sunday:	

**EMERGENCY RELIEF HOURS: Monday to Friday: 10am to 2.30pm**

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	X
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial	X	Justice of the Peace	X	Volunteer Placement	X

**Agency: Springvale Community Aid & Advice Bureau Inc.**

Street Address: 5 Osborne Avenue, Springvale 3171

Postal Address: As above

Phone: 9546-5255

Fax: 9548 4821

Email: [scaabspr@scaab.org.au](mailto:scaabspr@scaab.org.au)

Website: [www.vicnet.net.au/~scaab](http://www.vicnet.net.au/~scaab)

**OPENING HOURS:**

Monday:9am – 5pm	Tuesday: :9am – 5pm	Wednesday: :9am– 5pm	Thursday: :9am – 5pm
Friday: :9am – 5pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General	X	Legal Advice	X
Budget Advice	X	Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth	X	Social Worker	X
Counselling – Crisis	X	Emergency Relief	X	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	X
Counselling – Financial	X	Justice of the Peace	X	Volunteer Placement	X

**OTHER SERVICES:**

- Settlement Services
- Youth Services

**Agency: Sunraysia Information & Referral Service Inc.**

Street Address: 122 Ninth Street, Mildura 3500  
 Postal Address: P O Box 1091, Mildura 3502

Phone: 5023 4025  
 Fax: 5021 3281  
 Email: [sirs@ncable.com.au](mailto:sirs@ncable.com.au)  
 Website: <http://www.vicnet.net.au/~sirs>

**OPENING HOURS:**

Monday: 10am – 1pm	Tuesday: 10am – 1pm	Wednesday: 10am – 1pm	Thursday: 10am – 1pm
Friday: 10am – 4pm	Saturday:	Sunday:	

**SERVICES OFFERED: X**

Accommodation		Counselling – General		Legal Information	X
Budget Advice		Counselling – Marriage		No Interest Loan Scheme	
Community Information & Referral	X	Counselling - Youth		Social Worker	
Counselling – Crisis		Emergency Relief	**	Tax Help	X
Counselling – Family		Independent Person		Tenancy Advice	
Counselling – Financial		Justice of the Peace		Volunteer Placement	

**OTHER SERVICES:**

- Advocacy for clients
- Negotiation on clients' behalf
- Referral to legal services
- \*\*Emergency Relief: Travel Assistance - VPTAS

**Agency: Whittlesea Community Connections Inc**

Street Address: Shop 111, Epping Plaza  
Cnr High & Cooper Streets, Epping 3076  
Postal Address: As above  
Client phone: 9401- 6666  
Admin phone: 9401- 6666  
TTY phone:  
Fax: 9401 - 6677  
Email: [admin@whittleseacommunityconnections.org.au](mailto:admin@whittleseacommunityconnections.org.au)  
Website: <http://www.whittleseacommunityconnections.org.au>

**OPENING HOURS:**

Monday: 9am – 5pm	Tuesday: 9am – 5pm	Wednesday: 9am – 5pm	Thursday: 9am – 5pm
Friday : 9am – 5pm	Saturday:	Sunday:	

**SERVICES OFFERED:** X

Budget Advice		Counselling – Marriage		Justice of the Peace	
Community Information & Referrals	X	Counselling – Personal		Legal Advice	X
Consumer Support Service		Counselling - Youth		Share Accommodation Reg.	
Counselling – Crisis		CPA Accountancy		Social Worker	
Counselling – Family		Crime Victim Support		Tax Help	X
Counselling – Financial		Emergency Relief	X	Tenancy Advice	
Counselling – General		Family Youth Worker		Volunteer Placement	X

**OTHER SERVICES**

Settlement Support for newly arrived migrants and refugees  
*(Arabic-Speaking Settlement Support Worker, Family Support Worker and Generalist Settlement Support Worker)*  
Community Legal Service  
Volunteer Resource Service

**Partnership with other organisations at venue:**

Apprenticeships Plus  
City of Whittlesea Youth Services (Youth Workers)  
City of Whittlesea Maternal & Child Health